You will receive an email from "NextGen Patient Portal Notifications noreply@nextgen.com". You will need to follow the link in the email that will direct you to the patient portal at https://nextmd.com/ud2/Login/Login.aspx?Msg=Logout&link=MMH, which is our Patient Portal home page. With your temporary username and password, you will need to log into the "Already a member" section. Enter your temporary username and temporary password and click "Log In".

Already a member?

Welcome!

Please note that the user name and password fields are case sensitive and the password must contain at least one number.

User Name

Password

(?) Need help with your user name and password?

LOG IN

New Here?

Register below!

✓ New to Patient Portal?

✓ Have an enrollment token?

- Exchange secure messaging with your doctors
- Request medication renewals
- Request appointments
- Access your health record

ENROLL NOW

I am not receiving email notifications

Your temporary password is also your temporary security question answer. Re-enter your temorary password in the box next to "What is your mothers maiden name?". Click "Submit".

Answer Your Security Question

⚠️ **FRAUD WARNING**

Any person who knowingly with the intent to defraud any medical agency by concealing and filing false information for medical care or treatment may be found to have committed a fraudulent act which is a crime and may be subject to criminal and civil penalties.

What is your mothers maiden name?

Submit

Once you click "Submit", you will be taken to the next screen (see below) where you will be required to set up all your user information, including changing your username and password. After you have completed all sections in this screen, click "Submit"

⚠ **FRAUD WARNING**

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Create your user name
Enter a user name you want to use when you login to NextGen Patient Portal. Asterisk (*) denotes required field.

* User name: [＿＿＿＿＿＿＿＿]

User name must be between 6 – 20 characters and is case sensitive.

* Retype user name: [＿＿＿＿＿＿＿＿]

Create your password
Enter a password you want to use when you login to NextGen Patient Portal. Asterisk (*) denotes required field.

* Password: [＿＿＿＿＿＿＿＿]

Password must be between 6-20 characters which can be a combination of letters, numbers and special characters and is case sensitive.

* Retype password: [＿＿＿＿＿＿＿＿]

Create your login security authorization
Choose a login security question and enter your answer. This question will be used as part of the login authorization process. You will be prompted to enter the answer for your selected question when you try to login to your account. Asterisk (*) denotes required field.

* Select a question: [＿＿＿＿＿＿＿＿ ▼]

* Enter your answer: [＿＿＿＿＿＿＿＿]

* Retype your answer: [＿＿＿＿＿＿＿＿]

Create your password recovery credentials
Create a forgotten password question and enter the answer. This question will be used in the password reset process. You will be prompted to enter the answer for this question in case you need to reset your password in the future. Asterisk (*) denotes required field.

* Create a question: [＿＿＿＿＿＿＿＿＿＿＿]

* Enter your answer: [＿＿＿＿＿＿＿＿]

* Retype your answer: [＿＿＿＿＿＿＿＿]

Submit

You are done. Congratulations, you are now signed up for the Patient Portal through Melissa Memorial Hospital!

For your information, when you log into the patient portal you will not see all your past patient records for the Hospital/Clinic. The only thing you will see is your discharge summary from when you were in the hospital and any labs associated with that visit. You will need to request your records be uploaded to the portal by contacting us at 970-854-2241 ext 382 to talk with the Medical Records department for the hospital or to talk to The Family Practice of Holyoke staff for your clinic records call 970-854-2500. Someone will be able to assist you with getting the correct information uploaded to your Portal.

Also, please note, you will need to ensure your Internet browser is Internet Explorer 9 or higher. Our Patient Portal works with IE9 or above, Safari, Firefox, and Google Chrome.

If you need assistance getting logged into the Patient Portal, please do not hesitate to call us at 970-854-2241 ext 100. Please leave a voicemail and one of us will return your call as soon as possible.

Thank you very much,

Melissa Memorial Patient Portal Team